



Moving, Shipping & Storage Services
International, Domestic & Local Solutions


PERFORMANCE REPORT

Job Ref. Number: SAESHACNDE20140103

We take pride in striving hard to provide the highest level of service for our customers. As part of our quality control assessment, we would be grateful if you could assist us to evaluate and monitor our service. Thank you very much for taking a moment and to fill out this performance report with your comments. Our service Quality Department will be happy to take in count your experience feedback and to incorporate them in our constant improvement program.

Client's name: Mr Georg Christian Schroepfel
 Moving from: Guangzhou, CHINA
 Moving to: GERMANY
 Date: Jan 19th 2014


Surveyor



"Presentation and information given by our surveyor"

Excellent
 Good
 Average
 Below average
 Not satisfied

Supervisor




"The helpfulness and efficiency of our supervisor"

Excellent
 Good
 Average
 Below average
 Not satisfied

"The supervisor's ability to address your questions and concerns"

Excellent
 Good
 Average
 Below average
 Not satisfied


Global Performance



"Your general appreciation of the service provided by the whole SAE team during your removal"

Excellent
 Good
 Average
 Below average
 Not satisfied

Packers Team



"Promptness"

Satisfied
 Not satisfied

"Appearance"

Satisfied
 Not satisfied

"Reactivity and cooperation"

Excellent
 Satisfied
 Average
 Not satisfied

"Quality of packing"

Excellent
 Satisfied
 Average
 Not satisfied

"Quality of unpacking"

Excellent
 Satisfied
 Average
 Not satisfied

Remarks

Signature
 GEORG SCHROEPFEL
